

The Recommendations & Actions Tracker allows Overview & Scrutiny Committee to monitor responses, actions and outcomes against their recommendations or requests for further action. The tracker is updated following each meeting. Once a recommendation or action has been completed, it will be removed from the tracker at the next meeting. The latest recommendations and actions are listed first.

Meeting Date Topic	Recommendation / Action (Cabinet member / Lead officer)	Decision Maker	Response/Progress Deadline	Status
<b>28 January 2026</b>				
Mobile Connectivity	Actions: Committee agreed to <ul style="list-style-type: none"> <li>Write to Digital Minister/local MP asking for rural roaming and supporting the Access to Telecommunications Network Bill, currently going through parliament.</li> <li>Write to Digital Minister requesting information as to their intention regarding further investment in rural mobile networks in North Norfolk.</li> </ul>	O&S	The DSGO to draft letter(s)	In progress
Mobile Connectivity	Action: Cllr Brown, as portfolio holder for planning, agreed to raise the possibility of introducing mobile connectivity to be an additional consideration as part of the council's pre-planning application process.	Cabinet	ASAP	In progress
Mobile Connectivity	Action: Mobile UK and BT kindly agreed to provide further information to, and to feedback to MNOs on, questions and suggestions raised. <ul style="list-style-type: none"> <li>To why land in the west of the district, that was offered to MNOs as potential sites for new masts, was never considered.</li> <li>Why the few remaining BT phone kiosks remain in the area. Is this due to poor mobile signal?</li> <li>If each of three MNOs could provide a list of where not-spots (biggest 3) exist on their network within North Norfolk. So NNDC and</li> </ul>	O&S	ASAP	In progress

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	<p>partners can look to locate potential sites for investment.</p> <ul style="list-style-type: none"> <li>For MNOs, NNDC, BT and Power Network companies to have regular dialogue to enable plans to facilitate power backups to affected areas, when instances of power outages are known in advance.</li> </ul>			
<b>10 December 2025</b>				
Rural Strategy	<p>Actions:</p> <ul style="list-style-type: none"> <li>Is there a deadline for providing a Rural Position Statement of local services to ensure they are preserved as the Council transitions into a new authority.</li> </ul> <p>(Assistant Director Sustainable Growth / Cllr J. Toye</p>	O&S	<p><b>22/01/2026:</b> Not been possible to progress beyond an initial scoping document. On a priority list to progress but little resource to do so. May seek outside support to put together an evidence document. No deadline as such but will attempt to assess the likely timescales for the work to be completed.</p> <p><b>Emailed Committee with update</b></p>	<b>In progress</b>
<b>15 October 2025</b>				
Homelessness – Review of Data	<p>Actions:</p> <ul style="list-style-type: none"> <li>An executive summary to be provided in future reports with clear bullet points to key findings.</li> <li>Reports should contain a manageable amount of data</li> </ul> <p>(Assistant Director – People Services)</p>	O&S	<ul style="list-style-type: none"> <li>Officers agreed to make the changes requested before presenting the Draft Homelessness Strategy to Cabinet</li> <li>Strategy Document coming to O&amp;S in early 2026, following Cabinet</li> </ul>	<b>In progress</b>
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17 September 2025				
NHOSC Update Report	<p>To write, as a committee, to the Secretary of State for Health to express the detrimental effect the closure of Healthwatch would be to Norfolk and to ask them to reconsider their decision. To liaise with NHOSC in doing so.</p> <p><i>(Cllr J Boyle / Democratic Services &amp; Governance Manager)</i></p>	O&S	<p>Letter sent via email on 26<sup>th</sup> September.</p> <p>Response awaited.</p> <p><i>(Not heard back as of 10<sup>th</sup> December 2026)</i></p> <p><b>22/01/2026: Update received from the Department of Health and Social Care: Emailed Committee</b></p>	<b>Complete</b>
Meeting Date Topic	Recommendation / Action <i>(Cabinet member / Lead officer)</i>	Decision Maker	Response/Progress Deadline	Status
09 April 2025				
Rural England Prosperity Fund Update	<p>Recommendation:</p> <p>That a copy of the report received from Central Government is shared with the committee</p> <p><i>(Economic Growth Manager)</i></p>	O&S	<p>The report has not been received (<i>as of 3<sup>rd</sup> December 2025 the Economic Growth team had not received any information or report from the Government and were not expecting one anytime soon.</i>)</p>	<b>In progress</b>